



40/42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

[foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

9th November 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/10/10.

You requested the following information:

**Q1. How many 999 calls were responded to by your Trust between September 2015 and September 2016?**

I can confirm that South East Coast Ambulance NHS Foundation Trust made 729,703 emergency responses during the period from 1<sup>st</sup> September 2015 to 31<sup>st</sup> August 2016.

**Q2. How many of the responses made during this period were classed as Mental Health?**

Of the 729,703 responses made 21,087 were classed as mental health or mental health issues. However I must make you aware that this is based on the information provided by the caller during the 999 call and this may be different to what the ambulance crews find when they reach the patient.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust